

Dr. Hamish Hwang Inc.

General Surgery, GI Endoscopy & Esophageal Physiology

200 – 3207 30 Ave, Vernon, BC V1T 2C6 Phone 2505452288 Fax 2505452781 doctorhwang.ca

Electronic follow up for wound monitoring

Thank you for agreeing to participate in electronic wound monitoring. Please be assured that the Medeo service is HIPAA compliant, meaning your privacy and confidentiality is completely ensured. Other messages sent over email are not secured.

As this technology is new you are helping to determine how we can use this not only improve patient care but also patient's experience of care. We hope these instructions are helpful.

1. Please sign up for the Medeo service for free at

<https://medeohealth.com/patient.html>

2. Phone Dr Hwang's office 2505452288 to book an office follow up 3-4 weeks after surgery.

3. Using an iPhone or android phone take a picture of your incision on

Post op day 1 (first day after surgery)

Post op day 3

Post op day 7

Post op day 14

4. You will receive an email message. Click the link to login to your Medeo account. Click on "messages". Reply to the message and press "Attach" to attach the corresponding incision for Post op day 1. Please login to your Medeo account to send the remaining pictures on the other post op days.

Dr. Hwang will write a short response to each message. These may contain further instructions. Please do not try to send other messages as they may not be checked for several days.

If you have any problems or concerns, please phone the office. If you have a serious issue such as bleeding or severe pain, please go to the emergency room.